



Managing Other People's Money Service Consultation

Ref No

We are writing to people who may be affected by proposed changes to the Managing Other People's Money Service so you can have your say on the proposals and how the changes may affect you.

Please complete this questionnaire and return it in the pre-paid envelope provided, by **4 September 2017**. You can respond online at www.poole.gov.uk/moneyservice and help us save on postage - you will need to enter your reference number printed at the top of this page.

All information you provide is treated in confidence and in accordance with the Data Protection Act 1998. The information will be used for the purpose of this consultation only. It will not be used to identify individuals.

If you need any help completing the form, have any queries or would like the questionnaire in a different format, please contact the Business Support Team in Adult Social Care by telephone on 01202 633902 or via email at sshelpdesk@poole.gov.uk.

Thank you in advance for taking part.

Adult Social Care
Borough of Poole

Please use a BLACK pen and write in BLOCK CAPITALS.

Put a cross in the box by your answer, for example

If you make a mistake, fill in the box fully and put a cross in the box you want.

If there are any questions that you do not wish to answer, please leave them blank.

Q1 **Are you responding as:** *Please select all that apply.*

- | | |
|--|--|
| <input type="checkbox"/> someone who uses the Managing Other People's Money Service? | <input type="checkbox"/> a friend? |
| <input type="checkbox"/> a carer? | <input type="checkbox"/> a business / organisation? (please state which one below) |
| <input type="checkbox"/> a family member? | <input type="checkbox"/> Other (please specify below) |

Q2 **How important or unimportant is it for Borough of Poole to provide this service?** *Please select one option only.*

- | | | | | | |
|--------------------------|--------------------------|-----------------------------------|--------------------------|--------------------------|--------------------------|
| Very important | Important | Neither important nor unimportant | Not very important | Not important at all | Don't know |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q3 **Please explain your answer to Q2 in the box below.**

Q4 **To what extent do you agree or disagree that anyone with less than £2,000 in savings should not pay any charge for the service?** *Please select option only.*

- | | | | | | |
|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|--------------------------|
| Strongly Agree | Agree | Neither agree nor disagree | Strongly disagree | Disagree | Do not know |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q5 **Having read the information in the leaflet, if a charge is introduced, which of the following would you prefer?** *Please select one option only.*

- Charge A:** a standard fee of £624 per year for those with over £2,000 in their bank account
- Charge B:** a fee ranging from £520-£624 per year, depending on the level of savings for those with over £2,000 in their bank account
- Other suggestion** (please write in below)

Q6 **Please explain your reasons for your answers to the questions above in the box.**

Q7 **If a charge is introduced, how often would you like the payment to be taken?** *Please select one option only.*

Every three months

Every six months

Once a year

Q8 **If a charge is introduced, to what extent do you think the following charges for the 'Managing Other People's Money Service' could have an impact on you?** *Please select one option per row only.*

	A lot	A little	Not at all	Don't know
Charge A: a standard fee of £624 per year for those with over £2,000 in their bank account	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Charge B: a fee ranging from £520-£624 per year depending on the level of savings for those with over £2,000 in their bank account	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q9a **If a charge is introduced, please explain the likely impact of each of the charges and ways this could be mitigated in the boxes below.**

Charge A

Q9b **Charge B**

Q10 **Do you have any other comments or suggestions about the proposed changes?**

About You

The following questions will help us to understand how views differ. Please leave any questions you do not wish to answer. All the information you give will be kept confidential according to the 1998 Data Protection Act.

Q11 Are you filling out this form on behalf of somebody else? *Please select one option only.*

- Yes - please answer the remaining questions so that they represent the person you are completing the form for
- No

Q12 Are you: *Please select one option only.*

- Male Prefer not to say
- Female Other (please specify below)

Q13 Which of the following age groups do you fall into? *Please select one option only.*

- 18-24 35-44 55-64 75-84 Prefer not to say
- 25-34 45-54 65-74 85 or over

Q14 Are your day to day activities limited because of a health problem or disability which has lasted, or is expected to last at least 12 months? *Please select one answer only.*

- Yes, limited a lot No
- Yes, limited a little Prefer not to say

Q15 Which of these groups do you consider you belong to? *Please select only one box and write in below.*

- White British Other (please select and write in below)
- Other White Background (please select and write in below) Prefer not to say
- Black or minority ethnic background (please select and write in below)

Thank you for taking part in this survey.

Please return your completed form as soon as possible, or by **4 September 2017** to
: Managing Other People's Money Consultation, Adult Social Care, FREEPOST
RTHC-EHSG-LHYT, Borough of Poole.