



...on the Subsidised Bus Services Consultation Service H1 (Saturdays)

Borough of Poole faces a very challenging financial situation. Rising costs, increased demand for council services and cuts in government funding means we have to save around £19.9 million over the next three years to balance our budget.

As part of our efforts to save money, we are reviewing our budget for subsidising bus services. Most bus services in Poole operate without subsidy but those with fewer passengers require financial support from the council.

Last year we spent £598,000 subsidising bus services in the borough. We again need to review the provision of some subsidised journeys on certain Monday to Saturday day-time, Sunday and school bus routes.

We have identified some proposals that could bring potential savings of up to £93,000, with a target of at least £70,400. This includes £30,000 in savings that Go South Coast has identified that will not result in any changes to routes, prices or timetables.

This consultation is an opportunity to have your say on the proposals, let us know how any changes to the services may affect you, or your family and what you would do if the service is changed or removed. We'd also like to hear about any other suggestions about how we might minimise the impact should the proposal go ahead. The council will consider the results of the consultation when coming to a decision.

This service is one of a number that will be considered by the council for possible reduction or withdrawal. The services include:

- Service 7A/B/C
- Service 11 (Sunday service)
- Service 32
- Service 445
- Service H1

For information about the other proposals, please go to www.poole.gov.uk/localbuses.

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Please read and complete the questionnaire and return it to: Bus Subsidies Consultation, Corporate Research Team, FREEPOST RTKK-CCEE-CXUA, Borough of Poole, Civic Centre, Poole BH15 2RU by **Sunday 29 October 2017**. Alternatively, to save postage costs, you can use the on-line form, available on the website.

If you need any help completing the survey, have any queries or would like the survey in a different format, please contact the Passenger Transport and Sustainable Travel Team via email at transportation@poole.gov.uk.

The proposals for Service H1 are set out below.

Thank you in advance for taking part,

Passenger Transport and Sustainable Travel Team
Borough of Poole

Please use a BLACK pen and write in BLOCK CAPITALS.

Put a cross in the box by your answer, for example

If you make a mistake, fill in the box fully and put a cross in the box you want.

If there are any questions that you do not wish to answer, please leave them blank.

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Service H1 Broadstone – Canford Heath – Upper Parkstone – Bournemouth

What is the Proposal?

To withdraw the 0650 journey from Broadstone to Bournemouth **on a Saturday**. (arrives at Bournemouth Square at 0743). This journey is the least-used of the service.

This change would produce a saving to Poole of **£809** per annum.

What is Service H1?

Service H1 (formerly 18) operates on Mondays to Saturdays on an hourly basis. It is a cross-boundary service and the subsidy is shared with Bournemouth Borough Council.

Service H1 Timetable

H1 Broadstone – Bournemouth Saturdays	
Broadstone Broadway	0650
Milne Road Shops	0656
Canford Heath Asda	0702
Ad Astra School	0708
Canford Heath The Pilot	0710
Foxholes, Dale Valley Road	0713
Sea View	0719
Upper Parkstone Co-Op	0725
Branksome Roundabout	0731
Westbourne County Gates	0735
Bournemouth Square	0743

What alternatives are there to this service?

- The next alternative journey on H1 operates an hour later.
- Passengers from Broadstone may also travel to Bournemouth with a change of bus in Poole.
- Current timetables permit a journey on the morebus 3 at 0719, a change to morebus m2 in Poole Bus Station, and an arrival time in Bournemouth of 0810.
- A similar alternative journey involving a change of bus is available from Canford Heath.

How many passengers may be affected if Service H1 is withdrawn?

Yellow Buses report that an average of 9.5 passengers travel on this journey (detailed passenger numbers will be established from on-bus surveys during the consultation).

The consultation will help us find out more about how many people may be affected by the proposed changes, in what way and what actions, if any, could help people manage any changes to the service/s if they are implemented.

Subsidised Bus Service Reductions – Service H1 (Saturdays) Consultation Feedback Form

Please use this form to submit your feedback on the proposals for the local bus Service reductions and/or withdrawals. You can view the details of these proposals on the Council's website: www.poole.gov.uk/localbuses. The information you provide will be treated in confidence and stored in accordance with the Data Protection Act 1998. Please return this feedback form by **Sunday 29 October 2017**. Alternatively, to save postage costs, you can use the on-line form, available on the website.

Q1 To what extent do you agree or disagree with the proposal to withdraw the 0650 Saturday journey from Broadstone on Service H1? *Please select one option per row only.*

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q2 How often do you use the Service H1 0650 journey from Broadstone on Saturdays? *Please select one option only.*

Weekly	Monthly	Less than once a month	Never	Other (please write in below)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q3 What is the usual purpose of your journey at 0650 from Broadstone on the Service H1 on Saturdays? *Please select one option only.*

Commute to / from work	Shopping	Medical	Leisure/ Social	Other (please write in below)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Q4 If Service H1 0650 journey from Broadstone on Saturdays was withdrawn what would you do instead? *Please select one option only.*

Use alternative buses	Car	Car Share	Use a Taxi	Cycle	Travel at a different time	I would no longer travel for this purpose	Other (please write in below)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>							

Q5 What impact would withdrawing the 0650 Saturday journey from Broadstone on Service H1 have on you? *Please write in below.*

Other Comments

Q6 Is there anything that you think we have not considered? *Please write in below.*

About You

Q7 Are you responding as: *Please select all that apply.*

- A bus passenger affected by the proposed changes to the H1 Service?
- A bus passenger?
- A bus passenger representative?
- A Poole resident?
- Other (please write in below)



Q8 **Are you :** *Please select one option only.*

Male?

Female?

Other?

Prefer not to say

Q9 **To which age group do you belong?** *Please select one option only.*

Under 19 yrs

19-34 yrs

35-49 yrs

50-64 yrs

65+ yrs

Prefer not to say

Q10 **Are your day-to-day activities limited because of a health problem or disability which has lasted or is expected to last at least 12 months?** *Please select one option only.*

Yes, limited a lot

Yes, limited a little

No

Prefer not to say

Q11 **Which of these groups do you consider you belong to?** *Please select only one box and write in below.*

White British

Other White Background (please select and write in below)

Black or minority ethnic background (please select and write in below)

Other (please select and write in below)

Q12 **What is your postcode?** *Please write in. We need this to determine whether responses vary by area.*

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Thank you for taking part in this survey

Please return your completed form as soon as possible, or by **29 October 2017** to:
Bus Subsidies Consultation, Corporate Research Team, FREEPOST RTKK-CCEE-
CXUA, Borough of Poole, Civic Centre, Poole BH15 2RU.