



...on the Subsidised Bus Services Consultation Service 32 (Mondays to Saturdays)

Borough of Poole faces a very challenging financial situation. Rising costs, increased demand for council services and cuts in government funding means we have to save around £19.9 million over the next three years to balance our budget.

As part of our efforts to save money, we are reviewing our budget for subsidising bus services. Most bus services in Poole operate without subsidy but those with fewer passengers require financial support from the council.

Last year we spent £598,000 subsidising bus services in the borough. We again need to review the provision of some subsidised journeys on certain Monday to Saturday day-time, Sunday and school bus routes.

We have identified some proposals that could bring potential savings of up to £93,000, with a target of at least £70,400. This includes £30,000 in savings that Go South Coast has identified that will not result in any changes to routes, prices or timetables.

This consultation is an opportunity to have your say on the proposals, let us know how any changes to the services may affect you, or your family and what you would do if the service is changed or removed. We'd also like to hear about any other suggestions about how we might minimise the impact should the proposal go ahead. The council will consider the results of the consultation when coming to a decision.

This service is one of a number that will be considered by the council for possible reduction or withdrawal. The services include:

- Service 7A/B/C
- Service 11 (Sunday service)
- Service 32
- Service 445
- Service H1

For information about the other proposals, please go to www.poole.gov.uk/localbuses.

Please read and complete the questionnaire and return it to: Bus Subsidies Consultation, Corporate Research Team, FREEPOST RTKK-CCEE-CXUA, Borough of Poole, Civic Centre, Poole BH15 2RU by **Sunday 29 October 2017**. Alternatively, to save postage costs, you can use the on-line form, available on the website.

If you need any help completing the survey, have any queries or would like the survey in a different format, please contact the Passenger Transport and Sustainable Travel Team via email at transportation@poole.gov.uk.

The proposals for Service 32 are set out below.

Thank you in advance for taking part,

Passenger Transport and Sustainable Travel Team
Borough of Poole

Please use a BLACK pen and write in BLOCK CAPITALS.

Put a cross in the box by your answer, for example

If you make a mistake, fill in the box fully and put a cross in the box you want.

If there are any questions that you do not wish to answer, please leave them blank.

Service 32 Poole-Oakdale-Broadstone-Merley-Kinson-Bournemouth (Monday to Saturday)

What are the Proposals?

Option 1: Withdraw the Saturday service.

This change would produce a saving to Poole of £5,299 per annum.

Option 2: Reduce service to 3 days per week.

This change would produce a saving to Poole of £14,720 by cutting the service in half. The consultation could help to identify which days, if any, are removed.

Option 3: Reduce the service to two shorter separate return journeys.

- One will operate between Merley and Poole, as shown in Timetable 2 below
- One will operate between Kinson and Bournemouth, as shown in Timetable 2 below.

This would produce a saving to Poole of £14,000.

What is the current Service?

Service 32 is primarily an off-peak shopping service and is jointly funded by Poole and Bournemouth Councils.

Two journeys operate the full length of the service from Poole to Bournemouth, as shown in the Service timetable below.

There are three journeys towards Poole. One journey operates the full length of service from Bournemouth to Poole, one afternoon shorter journey runs from Bournemouth to Merley only and one short journey goes from Merley to Poole.

Service Timetable

32 Poole – Merley – Kinson – Bournemouth (Mondays to Saturdays)

Mondays to Saturdays						
Poole Bus Station	0913	1213	Bournemouth Triangle	-	1130	1400
Oakdale, Kingsbere Rd	0920	1220	Bournemouth Square	-	1135	1405
Stanley Green, Christoph Cr.	0927	1227	Bournemouth Station	-	1143	1413
Fleetsbridge, Tesco	0931	1231	Winton Banks	-	1148	1418
Broadstone, Steepleton Rd	0936	1236	Winton, Victoria Ave	-	1153	1423
Broadstone, Broadway	0939	1239	Slades Farm	-	1157	1427
Merley, Rempstone Rd	0944	1244	Redhill Drive Roundabout	-	1205	1435
Merley, Oakley Straight	0950	1250	Kinson Park Road	-	1210	1440
Canford Magna, School	0953	1253	Kinson, Gulliver's Tavern	-	1213	1443
Bearwood, Co-op	0958	1258	Bear Cross, Anchor Rd	-	1216	1446
West Howe, Poole Lane	1003	1303	West Howe, Poole Lane	-	1219	1449
Bear Cross, Anchor Rd	1007	1307	Bearwood, Co-op	-	1222	1452
Kinson, Gulliver's Tavern	1010	1310	Canford Magna, School	-	1227	1457
Kinson Park Road	1013	1313	Merley, Oakley Straight	0930	1230	1500
Redhill Drive Roundabout	1018	1318	Merley, Rempstone Rd	0938	1238	1508
Slades Farm	1025	1325	Broadstone, Broadway	0945	1245	-
Winton, Victoria Ave	1029	1329	Broadstone, Steepleton Rd	0948	1248	-
Winton Banks	1033	1333	Fleetsbridge, Tesco	0953	1253	-
Bournemouth Station	1038	1338	Stanley Green, Christoph Cr.	0957	1257	-
Bournemouth Square	1046	1346	Oakdale, Kingsbere Rd	1000	1300	-
Bournemouth Triangle	1050	1350	Poole Bus Station	1011	1311	-

Timetable 2 – Proposed Timetable under Option 3

Poole Bus Station		1213	Bournemouth Triangle		1400
Oakdale, Kingsbere Rd		1220	Bournemouth Square		1405
Stanley Green, Christoph Cr.		1227	Bournemouth Station		1413
Fleetsbridge, Tesco		1231	Winton Banks		1418
Broadstone, Steepleton Rd		1236	Winton, Victoria Ave		1423
Broadstone, Broadway		1239	Slades Farm		1427
Merley, Rempstone Rd		1244	Redhill Drive Roundabout		1435
Merley, Oakley Straight		1250	Kinson Park Road		1440
Canford Magna, School			Kinson, Gulliver's Tavern		1443
Bearwood, Co-op			Bear Cross, Anchor Rd		
West Howe, Poole Lane			West Howe, Poole Lane		
Bear Cross, Anchor Rd			Bearwood, Co-op		
Kinson, Gulliver's Tavern	1010		Canford Magna, School		
Kinson Park Road	1013		Merley, Oakley Straight	0930	
Redhill Drive Roundabout	1018		Merley, Rempstone Rd	0938	
Slades Farm	1025		Broadstone, Broadway	0945	
Winton, Victoria Ave	1029		Broadstone, Steepleton Rd	0948	
Winton Banks	1033		Fleetsbridge, Tesco	0953	
Bournemouth Station	1038		Stanley Green, Christoph Cr.	0957	
Bournemouth Square	1046		Oakdale, Kingsbere Rd	1000	
Bournemouth Triangle	1050		Poole Bus Station	1011	

Q2 How often do you use Service 32? Please select one option only.

Daily	Weekly	Monthly	Less than once a month	Never	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q3 Which days of the week do you usually travel on the Service 32? Please select all that apply.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Don't travel
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4 What is the usual purpose of your journey on the 32 Service? Please select one option only.

Commute to / from work	Shopping	Medical	Leisure/ Social	Other (please write in below)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5 If the Saturday service was withdrawn (Option 1) what would you do instead? Please select one option only.

Travel on a different day	Use alternative buses	Car	Use a Taxi	Cycle	I would no longer travel for this purpose	Other (please write in below)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6 What impact would withdrawing the Saturday Service (Option 1) have on you? Please write in below.

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Q7 Option 2 proposes to reduce Service 32 to 3 days a week. Which of the following days do you think could be withdrawn? Please select all that apply.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Don't travel
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q8 If the service was reduced to 3 days a week (Option 2) what would you do? Please select one option only.

Travel on an available day	Use alternative buses	Car	Use a Taxi	Cycle	I would no longer travel for this purpose	Other (please write in below)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q9 What impact would reducing the service to 3 days (Option 2) have on you? Please write in below.

Q10 What would you do if Service 32 was reduced to two short return journeys (Merley-Poole and return and Kinson-Bournemouth and return)? The timetable is shown on page 2 of this leaflet.

Travel on these journeys	Use alternative buses	Car	Use a Taxi	Cycle	I would no longer travel for this purpose	Other (please write in below)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Q11 **What impact would reducing the service to Option 3 - just the journeys shown in Timetable 2 above (Merley-Poole and return and Kinson-Bournemouth and return) have on you?**

Please write in below.

Other Comments

Q12 **Is there anything that you think we have not considered?** *Please write in below.*

About You

Q13 **Are you responding as:** *Please select all that apply.*

- A bus passenger affected by the proposed changes to the 32 route?
- A bus passenger?
- A bus passenger representative?
- A Poole resident?
- Other (please write in below)

Q14 **Are you :** *Please select one option only.*

Male?

Female?

Other?

Prefer not to say

Q15 **To which age group do you belong?** *Please select one option only.*

Under 19 yrs

19-34 yrs

35-49 yrs

50-64 yrs

65+ yrs

Prefer not to say

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Q16 **Are your day-to-day activities limited because of a health problem or disability which has lasted or is expected to last at least 12 months?** *Please select one option only.*

Yes, limited a lot

Yes, limited a little

No

Prefer not to say

Q17 **Which of these groups do you consider you belong to?** *Please select only one box and write in below.*

White British

Other White Background (please select and write in below)

Black or minority ethnic background (please select and write in below)

Other (please select and write in below)

Q18 **What is your postcode?** *Please write in. We need this to determine whether responses vary by area.*

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Thank you for taking part in this survey

**Please return your completed form as soon as possible, or by 29 October 2017 to:
Bus Subsidies Consultation, Corporate Research Team, FREEPOST RTKK-CCEE-
CXUA, Borough of Poole, Civic Centre, Poole BH15 2RU.**

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