



## ...on the Subsidised Bus Services Consultation Service 11 (Sundays)

Borough of Poole faces a very challenging financial situation. Rising costs, increased demand for council services and cuts in government funding means we have to save around £19.9 million over the next three years to balance our budget.

As part of our efforts to save money, we are reviewing our budget for subsidising bus services. Most bus services in Poole operate without subsidy but those with fewer passengers require financial support from the council.

Last year we spent £598,000 subsidising bus services in the borough. We again need to review the provision of some subsidised journeys on certain Monday to Saturday day-time, Sunday and school bus routes.

We have identified some proposals that could bring potential savings of up to £93,000, with a target of at least £70,400. This includes £30,000 in savings that Go South Coast has identified that will not result in any changes to routes, prices or timetables.

This consultation is an opportunity to have your say on the proposals, let us know how any changes to the services may affect you, or your family and what you would do if the service is changed or removed. We'd also like to hear about any other suggestions about how we might minimise the impact should the proposal go ahead. The council will consider the results of the consultation when coming to a decision.

This service is one of a number that will be considered by the council for possible reduction or withdrawal. The services include:

- Service 7A/B/C
- Service 11 (Sunday service)
- Service 32
- Service 445
- Service H1

For information about the other proposals, please go to [www.poole.gov.uk/localbuses](http://www.poole.gov.uk/localbuses).

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Please read and complete the questionnaire and return it to: Bus Subsidies Consultation, Corporate Research Team, FREEPOST RTKK-CCEE-CXUA, Borough of Poole, Civic Centre, Poole BH15 2RU by **Sunday 29 October 2017**. Alternatively, to save postage costs, you can use the on-line form, available on the website.

If you need any help completing the survey, have any queries or would like the survey in a different format, please contact the Passenger Transport and Sustainable Travel Team via email at [transportation@poole.gov.uk](mailto:transportation@poole.gov.uk).

The proposals for Service 11 are set out below.

Thank you in advance for taking part,

Passenger Transport and Sustainable Travel Team  
Borough of Poole

Please use a BLACK pen and write in BLOCK CAPITALS.

Put a cross in the box by your answer, for example

If you make a mistake, fill in the box fully and put a cross in the box you want.

If there are any questions that you do not wish to answer, please leave them blank.

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## Service 11 Kinson – Bearwood – Alderney - Poole (Sundays)

### What is the Proposal?

To withdraw the complete Sunday Service 11. This would save Poole £6,858.

### What is Service 11?

Service 11 operates on an hourly basis between Poole and Kinson via Ringwood Road, Newtown, Alderney and Bearwood estate, as shown in the timetable below.

### Service 11 Timetable

Poole - Kinson Sundays					
Poole Bus Station	0910	And at	10		1610
Ringwood Road Sweet Home Inn	0916	these	16		1616
Newtown Tesco	0920	mins	20	Until	1620
Alderney Post Office	0922	past	22		1622
Bearwood Estate Co-op	0927	each	27		1627
Bear Cross Roundabout	0932	hour	32		1632
Kinson Roundabout	0934		34		1634

Kinson - Poole Sundays					
Kinson Library	0936	And at	36		1636
Bear Cross Roundabout	0939	these	39		1639
Bearwood Estate Co-op	0945	mins	45	Until	1645
Alderney Post Office	0953	past	53		1653
Newtown Tesco	0955	each	55		1655
Ringwood Road Sweet Home Inn	0959	hour	59		1659
Poole Bus Station	1004		04		1704

### What other services cover this route?

Part of the route is duplicated by the morebus 14 route which operates hourly on a Sunday between Poole and Kinson. However the morebus 14 route excludes Bearwood and sections of Ringwood Road (between Constitution Hill Road and Newtown Liberal Hall and the Mountbatten Roundabout and Kinson).

Bearwood has an hourly Sunday service to Bournemouth and an hourly Sunday service to Castlepoint and the Royal Bournemouth Hospital.

## How many passengers may be affected if Service 11 is withdrawn?

Information supplied by morebus for May/June 2017 found the following average numbers of passengers boarding:

- Towards Poole: 88 passengers
- Towards Kinson: 87 passengers

On the sections of route that wouldn't be served by the alternative morebus 14 route:

Towards Poole

- Kinson - Mountbatten Roundabout (including Bearwood): 5 passengers
- Newtown Liberal Hall – Mountbatten Roundabout: 44 passengers

Towards Kinson

- Constitution Hill Road – Newtown Liberal Hall: 4 passengers
- Mountbatten Roundabout – Kinson (including Bearwood): 5 passengers

The consultation will help us find out more about how many people may be affected by the proposed changes, in what way and what actions, if anything, could help people manage any changes if they are implemented.

## Subsidised Bus Service Reductions – Service 11 (Sundays) Consultation Feedback Form

Please use this form to submit your feedback on the proposals for the local bus Service reductions and/or withdrawals. You can view the details of these proposals on the Council's website: [www.poole.gov.uk/localbuses](http://www.poole.gov.uk/localbuses). The information you provide will be treated in confidence and stored in accordance with the Data Protection Act 1998. Please return this feedback form by **Sunday 29 October 2017**. Alternatively, to save postage costs, you can use the on-line form, available on the website.

**Q1 To what extent do you agree or disagree with the proposal to withdraw the Sunday Service 11?** *Please select one option per row only.*

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q2 How often do you use the Service 11 on a Sunday?** *Please select one option only.*

Weekly	Monthly	Less than once a month	Never	Other (please write in below)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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**Q3 What is the usual purpose of your journey on the Sunday Service 11? Please select one option only.**

Commuter to /  
from work

Shopping

Medical

Leisure/  
Social

Other (please  
write in  
below)

**Q4 If the Sunday Service 11 was withdrawn, what would you do instead? Please select one option only.**

Travel on a  
different  
day

Use  
alternative  
buses

Car

Use a Taxi

Cycle

I would no  
longer  
travel for  
this  
purpose

Other  
(please  
write in  
below)

**Q5 What impact would withdrawing the Sunday Service 11 have on you? Please write in below.**

## Other Comments

**Q6 Is there anything that you think we have not considered? Please write in below.**



## About You

Q7 **Are you responding as:** *Please select all that apply.*

- A bus passenger affected by the proposed changes to the Service 11?
- A bus passenger?
- A bus passenger representative?
- A Poole resident?
- Other (please write in below)

Q8 **Are you :** *Please select one option only.*

- |                          |                          |                          |                          |
|--------------------------|--------------------------|--------------------------|--------------------------|
| Male?                    | Female?                  | Other?                   | Prefer not to say        |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q9 **To which age group do you belong?** *Please select one option only.*

- |                          |                          |                          |                          |                          |                          |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Under 19 yrs             | 19-34 yrs                | 35-49 yrs                | 50-64 yrs                | 65+ yrs                  | Prefer not to say        |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q10 **Are your day-to-day activities limited because of a health problem or disability which has lasted or is expected to last at least 12 months?** *Please select one option only.*

- |                          |                          |                          |                          |
|--------------------------|--------------------------|--------------------------|--------------------------|
| Yes, limited a lot       | Yes, limited a little    | No                       | Prefer not to say        |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q11 **Which of these groups do you consider you belong to?** *Please select only one box and write in below.*

- White British
- Other White Background (please select and write in below)
- Black or minority ethnic background (please select and write in below)
- Other (please select and write in below)

Q12 **What is your postcode?** *Please write in. We need this to determine whether responses vary by area.*

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Thank you for taking part in this survey

Please return your completed form as soon as possible, or by **29 October 2017** to:  
Bus Subsidies Consultation, Corporate Research Team, FREEPOST RTKK-CCEE-  
CXUA, Borough of Poole, Civic Centre, Poole BH15 2RU.