

**DECISION TAKEN BY OFFICER UNDER SECTION 13 OF THE LOCAL
AUTHORITIES EXECUTIVE ARRANGEMENT REGULATIONS 2012**

Officers: Lynda Anderson, Performance & Quality Manager.
Phil Hornsby, Head of Housing & Community Services

Service Unit: Housing & Community Services

Date of Decision: 7 February 2019

Title: Inflationary increase to charges connected with the Lifeline Service

Decision(s) Taken: Decision taken by Phil Hornsby, Service Unit Head after consultation with the Portfolio Holder for Housing and Community Services, Councillor Karen Rampton, to apply an inflationary increase of 2%

Threshold Trigger:

- (i) Decision taken in consultation with the Portfolio Holder
- (ii) Decision having a substantive effect on the provision of local services, e.g., fees/charges

Reason for the Decision:

Financial Regulations expect Managers to ensure fees and charges are reviewed at least annually, consulting with the Chief Finance Officer and Portfolio Holder on the financial effect of the review.

There are two different levels of service offered by the Lifeline team. A monitoring service currently charged at £3.62 per week and a mobile response service charged at £5.66 per week. There has been no increase in the monitoring charge for at least 8 years, and the mobile response charge was last increased in 2016.

During this time costs to the Borough have increased and it is necessary to achieve an increase in charge which does not result in customers cancelling their service or looking to other Providers, whilst maximising income to the Borough.

Declaration of Interest(s), to include:

None.

Report/Information Considered:

The decision was taken following the circulation of information about the review between 31 January 2018 and 5 February 2019, and subsequent discussions.

Alternatives Considered:

The option to not increase, or the option to increase by 2.5% or 3%.

Budget Implications:

The change in charge should increase income across Bournemouth and Poole by c.£20,000.

Signed:

A handwritten signature in black ink, appearing to read 'P. Hornsby', written in a cursive style.

Phil Hornsby

Head of Housing and Community Services

Dated: 7 February 2019