

# Don't let Henry get into 'bovver' when you buy him a hover!

## Thinking about going back to the future and buying a hoverboard this Christmas?

### Things to consider

- Always buy from reputable sources and stores.
- The plug must be a three pin UK plug.
- The plug must have a fuse.
- You must be given information about the importer and/or manufacturer including an address.

Instructions must be in English –

- Advice about safe use must be included (for example who is the intended user - age or weight). Don't charge your product either overnight or if you are going out. Some boards have been found that did not have a charging cut off.
- Does the item have a CE mark – be wary as these can sometimes be faked. One way to spot fraudulent CE markings is to check the logo. Sometimes the wrong logo is used entirely, but if it looks correct, check the middle line of the 'E', as it should be shorter than the other parts.
- You can't use the device on public roads or pavements – only on private land with the landowner's permission.

If you have bought a hoverboard or something similar, or if you have an electrical device that you suspect may be unsafe, our advice is to stop using it immediately, do not charge the product and report it to:

Trading Standards via the Citizens Advice Consumer Service on 03454 040506.

